



October 11, 2021

Web Announcement 2601

Update: Reprocessing of Claims for Procedure Code H2011 (Crisis Intervention Services) Completed

Update to [Web Announcement 2564](#): The claim recycle/reprocessing effort to take back funds per the policy update effective November 17, 2017, to Medicaid Services Manual (MSM) Chapter 400 Mental Health and Alcohol and Substance Abuse Services Section 403.6H - Crisis Intervention Services has been completed. Claims have been automatically reprocessed for the impacted providers. Please review your remittance advices for the results of the reprocessed claims.

The following provider types (PT) were impacted: **PT 14** – Behavioral Health Outpatient Treatment; **PT 20** – Physician, M.D., Osteopath, D.O.; **PT 26** – Psychologist; and **PT 82** – Behavioral Health Rehabilitative Treatment.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.